



Regular Office Hours

7 days per week, 24 hours per day
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at Buffalo Niagara
International Airport are available
seven days per week, 24 hours per
day in accordance with the port's
permission to land procedures. See
special procedures below.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting
CBP directly.

Contact Information

(716) 843-8521 CBP Buffalo FIS Arrivals
(716) 632-4727 Signature Flight Support Arrivals
KBUF_GAP@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP
prior to departure from foreign airport and at least two hours
but not more than 24 hours in advance of the anticipated
arrival time at Buffalo Niagara International Airport.

Permission to land is granted with a tolerance of (+/-) 30
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you must
contact the CBP port to re-secure permission to land.

Inspection Process

Signature Flight Support:

- Aircraft will pull up to the CBP facility located within the Signature Flight Support building.
- The control tower will guide the aircraft if needed.
- Be prepared to present travel documents.
- International waste will be processed by CBP Agriculture Specialists.

KBUF:

- The control tower will direct the aircraft to the proper gate/ tarmac location which will generate a block time.
- All crew and passengers will be processed within the FIS.
- Be prepared to present travel documents.
- International waste will be processed by CBP Agriculture Specialists.

Special Procedures/Miscellaneous

- Flights at KBUF can be processed 24/7 with advance notice of arrival provided.
- Signature hours are 0700-2400, 7 days per week.
- Flights arriving with 20 or more passengers must be processed at the FIS, not at Signature Flight Support.

NOTE: For further detailed information regarding national GA processing standards and procedures,
please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov