



Regular Office Hours

7 days per week, 0800-1700
Central Time (CT)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/arrival of aircraft at Dallas/Fort Worth International Airport are generally available seven days per week, 24 hours per day in accordance with the port's permission to land procedures (see special procedures below).

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting DFW CBP directly.

Contact Information

(405) 409-0611 CBP DFW
(972) 456-2331 DFW Operations Center Command Center
(800) 973-2867 SECTOR Communications Toll Free
KDFW_GAP@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP at DFW during normal hours of service, no later than 24-hours prior to departure from the foreign port or place. Requests for Saturday and Sunday arrivals must be submitted and approved by 1600 hours on Friday.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

Inspection Process

- All Aircraft operators are required to taxi to the CBP inspection area.
- The airport control tower can direct you in if needed.
- The FIS is attached to the Corporate Aviation Terminal.
- All crew and passengers will be processed inside the FIS.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal.
- Regulated waste/garbage will be collected by DFW under their Compliance Agreement from the aircraft crew.
- Passengers can depart directly from the FIS at the conclusion of their inspection.

Special Procedures/Miscellaneous

- CBP Services are provided from Mon. through Fri. from 8:00 AM-5:00 PM Central Standard Time (CST).
- For after hour flights, landing and departure requests, you MUST call DFW CBP no later than 4:30 PM CST.
- For weekend and holiday flights, you MUST call DFW CBP for all landing and departure requests no later than 4:30 PM CST the Friday prior to the weekend or Thursday if that Friday is a holiday.
- For all holiday flights that occur during a weekday holiday (i.e. the holiday falls on a day in the middle of the week whether it be a Tuesday, Wednesday, or Thursday) you MUST call DFW CBP for landing and departure requests no later than 4:30 PM CST on the prior regular workday.
- ALL requests must include if transporting live animals, weapons, hunting trophies, or commercial imports.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov