



Regular Office Hours

Monday-Friday, 0800-1600
Central Time (CT)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at Des Moines
International Airport are available
Monday-Friday, 0800-1600 in
accordance with the port's permission
to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting CBP
directly.

Contact Information

(515) 284-4403, Option 2 CBP Des Moines Port Office
(800) 973-2867 SECTOR Communications toll free
KDSM_GAP@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP
directly, during regular office hours, prior to departure from
the foreign port or place and at least 24 hours in advance of
the anticipated arrival time at Des Moines International
Airport.

Permission to land is granted with a tolerance of (+/-) 15
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you must
contact CBP to re-secure permission to land.

Inspection Process

- Aircraft are to utilize provided lead-in line to R5 where they will park and await for CBP. R5 is located just to the south of the main terminal.
- CBP is located in a red brick stand-alone building on the south side.
- The control tower can you in if needed.
- There will be no individuals available to park your aircraft.
- A CBP Officer will meet the aircraft at the Customs Ramp (R5) to begin the inspection. We do not clear aircraft at Signature or Modern Aviation.
- Regulated waste collection arrangements must be made directly with Modern Aviation prior to arrival. (from all locations except Canada)
- All crew and passengers will be processed inside the GAF.
- Be prepared to present passport, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Passengers can depart directly from the GAF at the conclusion of their inspection.

Special Procedures/Miscellaneous

- Permission to land is secured by speaking directly to an officer via phone.
- 24-48 hour advance notification is preferred in order to better assist you.
- Permission to land for a weekend/ holiday/ evening arrival must be secured by 3pm on the last business day prior to your arrival.
- Please contact an Officer if your scheduled arrival time will deviate by 15 minutes or more.
- Spanish speaker available upon request.
- To arrange collection of regulated waste, contact Modern Aviation at (515) 285-6551 prior to arrival.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov