



### **Regular Office Hours**

Monday-Friday, 0800-1700  
Eastern Time (ET)

### **Hours of Service for Entrance and Clearance**

Inspection services for the entrance/  
arrival of aircraft at New Bedford  
Regional Airport are available 24 hours  
per day, 7 days per week in accordance  
with the port's permission to land  
procedures.

Commercial aircraft operators departing  
the U.S. must obtain an outbound  
clearance by contacting CBP directly.

### **Contact Information**

(508) 994-5158 CBP Port Office  
(800) 973-2867 SECTOR Communications, Toll Free  
[KEWB\\_GAP@cbp.dhs.gov](mailto:KEWB_GAP@cbp.dhs.gov)

### **Permission to Land Procedures**

Pilots must secure permission to land by contacting CBP  
by email during regular office hours, prior to departure  
from the foreign port or place, and at least 48 hours in  
advance of the anticipated arrival time at KEWB.

Permission to land is granted with a tolerance of (+/-) 30  
minutes. If your ETA deviates outside these parameters,  
previously granted permission(s) are invalid and you must  
contact CBP to re-secure permission to land.

### **Inspection Process**

- Aircraft should park as directed by tower or FBO.
- FIS is not attached to FBO.
- A CBP Officer will meet the aircraft on the ramp for inspection.
- All crew and passengers will be processed plane side or as directed by CBP Officer.
- All crew and passengers should be prepared to present passports, legal permanent resident card, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Regulated waste will be collected by FBO personnel.
- Passengers can depart directly from the FBO at the conclusion of their inspection.

### **Special Procedures/Miscellaneous**

- Only the arrival of US Citizens, Canadians, Bermudians, and Legal Permanent Residents can be accommodated at Hyannis and New Bedford Airports.

**NOTE:** For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)