



Regular Office Hours

Monday-Friday, 0800-1700
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at Cape Cod Gateway
Airport are available 24 hours per day,
7 days per week in accordance with the
port's permission to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting CBP
directly.

Contact Information

(508) 994-5158 CBP Port Office
(800) 973-2867 SECTOR Communications, Toll Free
KHYA_GAP@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP
by email during regular office hours, prior to departure
from the foreign port or place, and at least 48 hours in
advance of the anticipated arrival time at KHYA.

Permission to land is granted with a tolerance of (+/-) 30
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you must
contact CBP to re-secure permission to land.

Inspection Process

- Aircraft should park as directed by tower or FBO.
- FIS is not attached to FBO.
- A CBP Officer will meet the aircraft on the ramp for inspection.
- All crew and passengers will be processed plane side or as directed by CBP Officer.
- All crew and passengers should be prepared to present passports, legal permanent resident card, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Regulated waste will be collected by FBO personnel.
- Passengers can depart directly from the FBO at the conclusion of their inspection.

Special Procedures/Miscellaneous

- Only the arrival of US Citizens, Canadians, Bermudians, and Legal Permanent Residents can be accommodated at Hyannis and New Bedford Airports.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov