



Regular Office Hours

7 days per week, 0500-2400
Central Time (CT)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at George Bush
Intercontinental Airport are generally
available 7 days per week, 0500-2400 in
accordance with the port's permission to
land procedures.

Commercial aircraft operators departing
the U.S. must obtain an outbound
clearance by contacting CBP directly.

Contact Information

(281) 230-4674 CBP IAH Baggage Control Command Center Office
(281) 230-4673 CBP IAH Baggage Control Comand Center Lead Desk
KIAH_GAP@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP
prior to departure from the foreign port or place and at least
2 hours in advance of the anticipated arrival time at KIAH.

Permission to land is granted with a tolerance of (+/-) 60
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you must
contact CBP to re-secure permission to land.

Inspection Process

- Aircraft should park on the ramp at the FBO.
- The aircraft control tower can direct you in if needed.
- The FBO is not attached to the FIS or main terminal.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- If an aircraft lands in the U.S. and Customs officers have not arrived, the aircraft commander shall hold the aircraft, and any merchandise or baggage on the aircraft for inspection. Passengers and crewmembers shall be kept in a separate place until Customs officers authorize their departure. See 19 CFR 122.36.
- All crew and passengers will be processed either planeside or inside the FBO at the officer's discretion.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Regulated waste/garbage will be collected by CBP from the aircraft crew.
- The aircraft can continue to the selected FBO Hangar at the conclusion of their inspection.

Special Procedures/Miscellaneous

- Pilots must contact the Houston Airport Baggage Office for permission to land.
- Permits to proceed can be submitted prior to arrival or at time of arrival.

NOTE: For further detailed information regarding national GA processing standards and procedures,
please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov