



### **Regular Office Hours**

7 days per week, 0800-1700  
Eastern Time (ET)

### **Hours of Service for Entrance and Clearance**

Inspection services for the entrance/  
arrival of aircraft at Wilmington  
International Airport are generally  
available between 0800-1700, 7  
days per week, in accordance with  
the port's permission to land  
procedures.

Commercial aircraft operators  
departing the U.S. must obtain an  
outbound clearance by contacting  
CBP directly.

### **Contact Information**

(910) 772-7920 CBP Wilmington airport office  
(910) 772-5900 CBP Wilmington administrative office  
(800) 973-2867 SECTOR Communications toll free  
(407) 975-1740 SECTOR Communications commercial  
[KILM\\_GAP@cbp.dhs.gov](mailto:KILM_GAP@cbp.dhs.gov)

### **Permission to Land Procedures**

Pilots must secure permission to land by providing notice of  
arrival to CBP at least one day prior to departure from the  
foreign port or place. Permission to land must be  
confirmed by CBP either telephonically or via email.

Permission to land is granted with a tolerance of (+/-) 30  
minutes. If your ETA deviates outside these parameters,  
previously granted permission(s) are invalid and you must  
contact the CBP port to re-secure permission to land.

### **Inspection Process**

- Aircraft should park on the ramp at the FIS.
- The aircraft control tower can direct you in if needed.
- The FIS is not attached to the FBO or main terminal.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- All crew and passengers will be processed inside the FIS.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Aircraft crew will be directed to dispose of regulated waste/garbage in appropriate bins.
- Passengers can depart directly from FIS at the conclusion of their inspection.

### **Special Procedures/Miscellaneous**

- Wilmington International Airport (KILM) is a designated airport to receive flights from south of 30 degrees north latitude [19 CFR 122.23; 19 CFR 122.24].
- Requests for clearance outside of regular hours (0800-1700) will be considered for RSP-approved stakeholders.
- Reimbursable services for after-hours requests can be submitted to Wilmington International Airport at 910-341-4336.
- For more information on the Reimbursable Services Program, visit <http://www.cbp.gov/RSP>.
- Advise CBP if transporting live or dead animals, weapons, hunting trophies or commercial imports.
- Visit [Bringing a Dog into the U.S.](#) for information regarding import requirements. Submit all required Agriculture related documents and questions to [ag1501@cbp.dhs.gov](mailto:ag1501@cbp.dhs.gov) one day prior to your planned departure.
- Any duty payments or other fees must be paid with U.S. cash, a check drawn on a U.S. bank, or credit card.
- FBO contact information: Aero Center (910) 260-4933 and Modern Aviation at (910) 763-0146.

**NOTE:** For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact [GAsupport@cbp.dhs.gov](mailto:GAsupport@cbp.dhs.gov)