



Regular Office Hours

Monday-Friday, 0800-1600
Closed on Federal Holidays
Eastern Time (ET)

**Hours of Service for Entrance
and Clearance**

Inspection services for the entrance/
arrival of aircraft at KIND are
available Monday-Friday, 0800-1800
in accordance with the port's
permission to land procedures. After
hours and weekend flights are by
appointment only.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting
CBP directly.

Contact Information

(317) 241-9780 Primary Contact M-F, 0800-1600
(800) 973-2867 SECTOR Communications
(407) 975-1740 SECTOR Communications
indianapolisatu@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP
at least 24 hours in advance of anticipated arrival time at
KIND.

Permission to land is granted with a tolerance of (+/-) 30
minutes. If your ETA deviates outside those
parameters, Previously granted permission(s) are invalid
and you must contact CBP to re-secure permission to
land.

Inspection Process

- All GA aircraft shall arrive at the international arrivals ramp adjacent to the Million Air FBO.
- GA flights are not processed at the main terminal FIS or at private/commercial hangars/FBOs.

Special Procedures/Miscellaneous

- Million Air FBO: (317) 554-8400.
- Signature Flight Support Ind.: (317) 248-4900.
- Air Fayre (for international trash removal): (952) 239-0134.
- Port Office address is: 1945 South Banner Ave., Indianapolis, IN 46241.
- After hours and weekend flights are **by appointment only after obtaining approval from CBP at KIND directly.**
- For aircraft operators seeking to arrive at the Port of Indianapolis outside of regular operating hours (0800-1800 hours), the CBP Reimbursable Service Program (RSP) is an option for consideration. The RSP establishes partnerships between CBP and participating stakeholders, allowing CBP to provide inspection services that would otherwise be unavailable. For more information, please visit the [RSP website](#).

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov