Regular Office Hours
7 days per week, 0800-2000
Eastern Time (ET)

Contact Information

(561) 233-1080   CBP Palm Beach International Airport
KPBI_GAP@cbp.dhs.gov

Hours of Service for Entrance and Clearance

Inspection services for the entrance/ arrival of aircraft at KPBI are available 7 days per week, 0830-1930 in accordance with the port's permission to land procedures.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP a minimum of 2 hours prior to departure from the foreign port or place.

Permission to land is granted with a tolerance of (+/-) 30 minutes.   If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

Flight cancellations must be reported immediately. Failure to do so may result in enforcement action.

Inspection Process

- Aircraft should park on the ramp at the FIS.
- The aircraft control tower can direct you in if needed.
- The FIS is not attached to the FBO or main terminal.
- All crew and passengers and accompanying bags must proceed into the FIS for processing.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration, and user fee decal (if appropriate).
- Regulated waste/garbage will be collected by CBP from the aircraft crew.
- Passengers can depart directly from FIS at the conclusion of their inspection.

Special Procedures/Miscellaneous

- For a complete list of Fixed Based Operators (FBOs), please see the PBIA website:
  https://www.pbia.org/about/general-aviation/

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov