



Regular Office Hours

Monday-Friday, 1130-1930
Eastern Time (ET)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at St. Petersburg/
Clearwater International Airport are
available Monday-Friday, 1130-1930 in
accordance with the port's permission
to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting
CBP directly.

Contact Information

(727) 453-7080 CBP St. Petersburg/Clearwater office
(800) 973-2867 SECTOR Communications

Permission to Land Procedures

Pilots must secure permission to land by contacting
CBP prior to departure from the foreign port or place
and at least 24 hours in advance of the anticipated
arrival time at KPIE.

Permission to land is granted with a tolerance of (+/-) 30
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you
must contact CBP to re-secure permission to land.

Inspection Process

- Aircraft should park on the CBP ramp that is designated as "Gate 6" at the back of the St Petersburg-Clearwater International Airport terminal.
- The air traffic control tower can direct aircraft in, if needed.
- The Federal Inspection Station (FIS) is attached to the main terminal.
- A CBP Officer will meet the aircraft on the ramp as soon as the engines are shut down, to begin the inspection process.
- All crew and passengers will be processed inside the FIS.
- Be prepared to present passports, visas, pilot's license, medical certificate, aircraft registration and user fee decal (if appropriate).
- Regulated waste/garbage will be collected by CBP from the aircraft crew.
- Passengers can depart directly from FIS at the conclusion of their inspection.

Special Procedures/Miscellaneous

- Pilot can follow General Aviation Entrance signage on back left side of terminal building to use call box at GA side door to contact CBPO if they are not planeside within 5 minutes of aircraft arrival.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov