



Regular Office Hours

Monday-Friday, 0800-1700
Pacific Time (PT)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/ arrival of aircraft at Palm Springs International Airport are available Monday-Friday, 0800-1700 in accordance with the port's permission to land procedures. After hours and weekend services are available on a limited case-by-case basis.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

Contact Information

(760) 318-3880 CBP Palm Springs Office
(760) 318-8880 CBP Palm Springs Office
Forwards to cell phone if not in office
(800) 973-2867 SECTOR Communications toll free
(310) 568-7547 LAX Watch Commander
KPSP_GAP@cbp.dhs.gov

Permission to Land Procedures

Palm Springs International Airport (KPSP) is designated as a "user fee airport" [19 CFR 122.1(m); 19 CFR 122.15].

Pilots must secure permission to land by contacting CBP at least one business day in advance of the anticipated arrival time at Palm Springs International Airport.

Permission to land is granted with a tolerance of (+/-) 30 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact the CBP port to re-secure permission to land.

Inspection Process

- Pilots must follow the direction of the ramp agents, who will marshal the aircraft into an available space.
- Do not offload baggage or passengers until instructed by a CBP Officer.
- All crew and passengers will be processed in the FIS area of the CBP GAF unless otherwise instructed.
- Ground transportation for passengers must meet them at the CBP facility.
- The passengers will not be allowed to re-board the aircraft and proceed to an FBO.

Special Procedures/Miscellaneous

- Palm Springs International Airport charges a "Customs Fee" for all arrivals.
- The fee schedule can be obtained from the FBO.
- All updates to flights must be done by telephone.
- Failure to notify CBP of a cancellation of an arrival may result in denial of future landing rights requests.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov