



Reno - Tahoe International Airport

2220 Radar Street, Reno, NV 89502

Regular Office Hours

Monday-Friday, 0800-1600
Pacific Time (PT)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at Reno - Tahoe
International Airport are available
Monday-Friday, 0800-1500 in
accordance with the port's permission
to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting
CBP directly.

Contact Information

(775) 784-5585 CBP Reno-Tahoe Port of Entry
renostaff@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP
prior to departure from the foreign port or place and at
least 24 hours in advance of the anticipated arrival time at
KRNO.

Permission to land is granted with a tolerance of (+/-) 30
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you must
contact CBP to re-secure permission to land.

Inspection Process

- Upon landing at Reno, alert the ATC that aircraft needs CBP clearance, the 'follow me' vehicle will guide aircraft to CBP FIS Ramp.
- CBP is a standalone facility not attached to main terminal or FBO.
- A CBP officer will meet aircraft to commence inspection process.
- All passengers and crew should be prepared to disembark the aircraft with all luggage for inspection inside the CBP facility.
- All regulated waste/international garbage should be bagged in a minimum 3ml bag and CBP will collect for proper disposal.
- Passengers/crew can depart directly from the FIS in coordination with FBO/flight crew.

Special Procedures/Miscellaneous

- Send Email request to POE (allow sufficient time for response, then call to confirm if needed). Barring emergency requests should be made at least 24 hours in advance, additional time for off-hours and weekend requests.
- Regularly scheduled commercial flight M-F 1240 (ETA) - 1400, may not be able to process other flights during this time.
- Reimbursable Services Program can be utilized for requests outside normal business hours.
- The following companies have Reimbursable Services Program (RSP) privileges at CBP Reno-Tahoe:
Reno-Tahoe Airport Authority; Atlantic Aviation; Universal Weather and Aviation; NetJets Inc.; AEG Fuels LLC.
- Reno-Tahoe airport has 2 on-site FBO (Atlantic Aviation and Stellar Aviation).

NOTE: For further detailed information regarding national GA processing standards and procedures,
please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov