



Regular Office Hours

Monday-Friday, 0800-1700
Central Time (CT)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at Rogers Executive
Airport - Carter Field are available
Monday-Friday, 0800-1700 in
accordance with the port's permission
to land procedures.

Commercial aircraft operators
departing the U.S. must obtain an
outbound clearance by contacting
CBP directly.

Contact Information

(479) 246-9472 CBP Rogers User Fee Office Phone
(800) 973-2867 SECTOR Communications toll free
KROG_GAP@cbp.dhs.gov

Permission to Land Procedures

Rogers Executive Airport - Carter Field (KROG) is designated
as a "user fee airport" [19 CFR 122.1(m);19 CFR 122.15].

Pilots must secure permission to land by contacting CBP prior
to departure from the foreign port or place and at least 24
hours in advance of the anticipated arrival time at KROG.

Permission to land is granted with a tolerance of (+/-) 20
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you must
contact CBP to re-secure permission to land.

Inspection Process

- All Aircraft must park on the Beaver Lake Aviation FBO Ramp.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- Regulated Garbage should be kept inside the aircraft until instructed by a CBP Officer.

Special Procedures/Miscellaneous

- For services outside normal business hours, call for availability.
- Beaver Lake Aviation FBO: 1 (479) 636-9400.
- Any User Fee Costs will be assessed and collected by Beaver Lake Aviation FBO.

NOTE: For further detailed information regarding national GA processing standards and procedures,
please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov