San Bernardino International Airport   265 North Leland Norton Way, Suite 02, San Bernardino, CA 92408-0131

Regular Office Hours
Monday-Friday, 0800-1700
Pacific Standard Time (PST)

Contact Information
(909) 382-7291   CBP San Bernardino Airport Office
KSBD_GAP@cbp.dhs.gov

Hours of Service for Entrance and Clearance

Inspection services for the entrance/ arrival of aircraft at San Bernardino International Airport are available Monday-Friday, 0800-1700 in accordance with the port's permission to land procedures. After hours requests available with advance notice.

Commercial aircraft operators departing the U.S. must obtain an outbound clearance by contacting CBP directly.

Permission to Land Procedures

San Bernardino International Airport (KSBD) is designated as a "user fee airport" [19 CFR 122.1(m);19 CFR 122.15].

Pilots must secure permission to land by contacting CBP at least one business day in advance of the anticipated arrival time at San Bernardino International Airport.

Permission to land is granted with a tolerance of (+/-) 15 minutes. If your ETA deviates outside these parameters, previously granted permission(s) are invalid and you must contact CBP to re-secure permission to land.

Inspection Process
- Pilot must follow the direction of the ramp agents, who will marshal the aircraft into an available space.
- Do not offload baggage or passengers until instructed by a CBP Officer.
- All crew and passengers will be processed in the FIS area of the CBP GAF unless otherwise instructed.
- Ground transportation for passengers must be coordinated with the FBO.

Special Procedures/Miscellaneous

- San Bernardino International Airport charges a "Customs Fee" for all arrivals.
- The fee schedule can be obtained from the FBO.
- All updates to flights must be done by telephone.
- Advise CBP if transporting live animals, weapons, hunting trophies, or commercial imports.
- Failure to notify CBP of a cancellation of an arrival may result in denial of future landing rights requests.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov