



Regular Office Hours

Monday-Friday, 0800-1600
Central Time (CT)

Hours of Service for Entrance and Clearance

Inspection services for the entrance/
arrival of aircraft at St. Louis Lambert
International Airport are available
Monday-Friday, 0800-2100 and
Saturday-Sunday, 1200-2100 in
accordance with the port's permission
to land procedures.

Commercial aircraft operators departing
the U.S. must obtain an outbound
clearance by contacting CBP directly.

Contact Information

(314) 429-8100 CBP Port of St. Louis
(request to speak to a supervisor)
(800) 973-2867 SECTOR Communications toll free
KSTL_GAP@cbp.dhs.gov

Permission to Land Procedures

Pilots must secure permission to land by contacting CBP
prior to departure from foreign and at least 8 hours in
advance of the anticipated arrival time at KSTL.

Permission to land is granted with a tolerance of (+/-) 30
minutes. If your ETA deviates outside these parameters,
previously granted permission(s) are invalid and you
must contact CBP to re-secure permission to land.

Inspection Process

- Aircraft should park in the red box at the CBP GAF located to the Northwest of Signature Flight Support.
- The aircraft control tower can direct you to the GAF if needed.
- The GAF is not attached to the FBO nor the FIS terminal.
- A CBP Officer will meet the aircraft on the ramp to begin the inspection.
- All crew and passengers will be processed inside the GAF.
- Be prepared to present passports, visas, pilot's license, medical certificate and user fee decal/user fee receipt of payment.
- Regulated waste/garbage will be collected by and disposed of by Signature Flight Support staff from the aircraft crew.

Special Procedures/Miscellaneous

- After hours flights are granted permission to land on a case-by-case basis, based on availability in accordance with the port's permission to land procedures and must be coordinated during normal operating hours.
- Landing Rights outside of business hours not available unless prior arrangements have been coordinated.
- For emergencies contact (314) 429-8100 or SECTOR (800) 973-2867
- For FBO information please contact Signature Flight Support at (314) 731-7111.

NOTE: For further detailed information regarding national GA processing standards and procedures, please refer to the CBP Private Aircraft Arrival Information Document or contact GAsupport@cbp.dhs.gov